

**An introduction to  
services in the District  
of Columbia**

**2011**

# MAIN NUMBERS

For all emergencies (police, fire, ambulance)

 Citywide Call Center	For all non-emergencies	 311  (202) 727-1000 if calling from outside D.C.
 Yellow Pages	To look up local businesses	 411
 Metropolitan Police Department	To reach the District police to report a crime	911  (202) 727-9099 300 Indiana Ave, NW  <a href="http://www.mpd.dc.gov">www.mpd.dc.gov</a>
 National Domestic Violence Hotline	Hotline for victims of domestic violence	 1(800) 799-7233
 D.C. Shelter Hotline	For assistance to persons in need of overnight shelter and support	 1(800) 535-7252  (202) 399-7093
 D.C. AIDS Hotline	Answer questions pertaining to AIDS and HIV. Provide referrals to agencies.	 (202) 332-AIDS M-F 9-9pm, S-Su 10-6pm
 Rape Crisis Center	For emergencies and information for sexual assault victims.	 (202) 727-5427 TTY: (202) 328-3812 Available 24/7
 Mental Health Crisis Hotline	Hotline for mental health inquiries	 (202) 793-4357
 Poison Center	Hotline for all poison-related questions	 1800 222-1222 Available 24/7
 DHS Child Abuse and Neglect Hotline	Hotline for victims of child abuse and neglect	 (202) 671-7233

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## Vision

OAA envisions the District of Columbia as a community that thrives on the full engagement of its culturally and socially diverse residents. OAA empowers the African immigrant community with knowledge and resources necessary to enjoy the unique opportunities that the District provides. Equipped with the cultural competency required to cultivate strong relationships among diverse groups, OAA will nurture the links between African immigrants, District government, and the broader community.



## Mission & Programs

The mission of the Mayor's Office on African Affairs is to ensure that the full range of health, education, employment, business, and social opportunities are accessible to the District's African immigrant community. By serving as a liaison between the African immigrant community, District government agencies, and the mayor, OAA seeks to improve the quality of life for African born constituents and their children. OAA provides numerous programs for the DC community, such as employment workshop and job application assistance, certification training for entrepreneurs interested in starting their own businesses, parent roundtables for local parents and an intern and volunteer program. We also host an annual D.C. Africa Festival during the summer months to bring together members of the D.C. community to celebrate the contributions of the African community throughout the year.

For more information about any of our programs, please visit our website at [www.oaa.dc.gov](http://www.oaa.dc.gov) or contact us at [ooa@dc.gov](mailto:ooa@dc.gov), and sign up to receive our weekly newsletter.

## About the Service Guide

The Service Guide was designed to assist constituents in mapping the resources available to them in the city. The information found in this guide was identified as addressing the particular needs of the African community in the District, as identified in our Community Needs Assessment.

The information supplied here represents the basic information needed to navigate as a newcomer to the District, but omits many more of the resources available. We encourage you to supplement this Guide with information about new resources and opportunities that can be shared with our residents.

## Facts on demographics in the city

The U.S. Census Bureau's 2006 American Community Survey estimates that more than **10,500 residents of the District of Columbia are African born**. The majority of African born residents in the District live in Wards One, Two, and Four.

The Migration Policy Institute estimates that approximately 10% of the total foreign-born population is from Africa.

Major places of origin are:

Ethiopia (17%)	Cameroon (9%)
Nigeria (12%)	Ghana (10%)
Egypt (4%)	Liberia (4%)
Somalia (3%)	Guinea (3%)
Sudan (2%)	Eritrea (2%)

(Source: African-Born Blacks in Washington, DC, Metro Area, Population Reference Bureau, Jill Wilson (2007))

Of the total number of students enrolled in District of Columbia Public Schools in 2010-2011, **African students represented more than 28 countries**, the largest groups from Ethiopia, Nigeria, Cameroon, Central African Republic, Kenya and Eritrea. Likewise, more than 35 African languages – not including French – are spoken among students designated as Linguistically and Culturally Diverse (LCDC).

African Immigrants are among the **most highly educated immigrants**. Among the African-born immigrants in the Metropolitan Washington Area, 42% had a bachelor's degree or higher in 2005. Approximately 35% were employed in management and professional occupations, another 25% were employed in service industries and 23% worked in sales and office positions. The remainder works in a variety of positions, including construction, extraction, maintenance, production and transportation.

The population is mainly of working age, with 84% of the population between the ages of 18 and 64. **The median income for black African immigrants in the District is \$53,000**, which is above the \$36,700 median for those of African descent, born in the U.S.



Dear Friends,

Welcome to the District of Columbia! It is my personal pleasure to offer you a warm introduction. Through our updated Service Guide, we hope to continue our efforts to provide the citizens with the highest quality customer service and to familiarize you with the services and resources available in the District.

Our community is very blessed to be home to more than 10,000 African-born residents. That's the highest proportion of any major city in the United States. One of every ten African-born immigrants in the entire country lives right here. I want to thank you for

contributing to the tradition of cultural diversity in our city.

The African community in the District of Columbia is comprised of residents, employees, students, as well as small and large business owners. As such, the needs of this constituency vary. Some of the more recently immigrated residents have issues far different from that of the general population. This can include language access as some of them speak limited or no English. Other community members just

need to know who to call or what resources are available in District Government.

The Mayor's Office on African Affairs (OAA) is here to help. Consider OAA your entry point for all things related to the District Government, from buying a home starting a business. OAA's goal is a better life for all District residents. It is an honor to serve as your mayor.

Please contact The Mayor's Office on African Affairs at (202) 727-5634 if we can be of any service to you. Sincerely,

Mayor Vincent C. Gray



## About Language Access in Washington, DC

The District of Columbia protects the rights of people who speak limited or no English. The D.C. Language Access Act of 2004 obligates the D.C. government to provide equal access and participation in public services, programs, and activities for residents of the District of Columbia who cannot speak, read, or write English.

If you request a service within D.C. Government and you cannot speak, read, write or understand English, you have the right to:

- Request and receive interpreter services at no cost to you.
- Request and receive vital documents in your language at no cost to you.
- Make a complaint.



**If you are unable to receive access to a service in your language from a particular D.C. government agency, the agency may be in noncompliance with the D.C. Language Access Act. Please contact the Language Access Program at the D.C. Office of Human Rights at (202) 727-4559 to report such a case.**

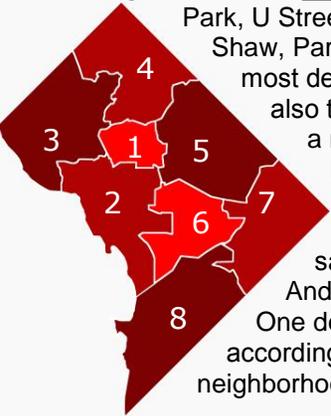
**For questions about the Act or your rights, you can also contact the Mayor's Office on African Affairs at (202) 727-5634.**

D.C. Office of	441 4th Street, NW, Suite 570 North, Washington, DC 20001	<a href="http://www.ohr.dc.gov">www.ohr.dc.gov</a> (202) 727-4559
Office on African Affairs	2000 14 <sup>th</sup> Street, NW Suite 400 North, Washington DC	<a href="http://www.oaa.dc.gov">www.oaa.dc.gov</a> (202) 727-5634
Office on Asian Pacific	441 4th Street NW, Suite 721 North Washington, DC 20001	<a href="http://www.apia.dc.gov">www.apia.dc.gov</a> (202) 727-3120
Office on Latino Affairs	2000 14th St NW Second Floor Washington D.C., District of Columbia 20009	<a href="http://www.Ola.dc.gov">www.Ola.dc.gov</a>

## OVERVIEW OF WARDS

Washington, DC is split into 8 distinct wards, with approximately 70,000 residents in each. In the District government, a Council Member represents each ward. Below is a description of each ward, with more information that can be found at [www.dccouncil.washington.dc.us](http://www.dccouncil.washington.dc.us)

The neighborhoods of **Ward One** have a familiar ring to many people – LeDroit Park, U Street, Adams Morgan, Columbia Heights, Mount Pleasant, Shaw, Park View, and Pleasant Plains. Ward One is the smallest, most densely populated ward in the District of Columbia. It's also the only ward where you'll find no population group with a majority. Thousands of African Americans, whites, Latinos, Vietnamese, Ethiopians and others make their home here. In just one of its ZIP codes, 20009, 136 countries are represented. The Brookings Institution says that's the most diverse ZIP code in the entire region. And more than 40% of the public school students in Ward One do not speak English as their primary language. Indeed, according to an Urban Institute study in 2003, DC's most diverse neighborhoods are within Ward One.



**Ward Two** is comprised of the Blagden Alley, Burleith, Chinatown, Dupont Circle, Foggy Bottom – West End, Georgetown, Hillandale, Logan Circle, Mount Vernon Square, Shaw, and Sheridan Kalorama neighborhoods. Several notable local attractions are located in Ward Two, including Charles Sumner Museum, Georgetown Library, George Washington University Library, Watergate, and Haines Point.

**Ward Three** consists of many diverse neighborhoods including American University Park, Klingle, Cathedral Heights, Chevy Chase, Cleveland Park, Forest Hills, Foxhall, Friendship Heights, Glover Park, and Woodley Park. Local attractions in Ward Three are Fort Reno Park, Mazza Gallerie/Chevy Chase Pavilion, Forest Hills Park, Chevy Chase Park, Avalon Theatre, Uptown Theatre, and the 4th of July Palisades Parade.

**Ward Four** is a beautiful and diverse collection of neighborhoods stretching from the northeast neighborhoods of Lamond-Riggs to parts of the Chevy Chase community west of Rock Creek Park. Ward 4 stretches from its northern boundary (Eastern Avenue) with Montgomery County, Takoma Park and Prince George's County in Maryland to its southern border with Ward 1 on Spring Road, Ward 5 to the East and Ward 3 to the West. Georgia Avenue is Ward 4's greatest commercial corridor. The 3.5 mile stretch in Ward 4 offers the greatest opportunity for economic revitalization in the heart of the Ward. Developing shopping and dining opportunities are also key for Kennedy Street, Upshur Street and 14th Street, along with 4th Street in Takoma and Riggs Road in Riggs Park. Many wonderful small businesses have invested in these corridors and we look forward to welcoming even more businesses to the Ward.

**Ward Five** is one of the largest wards in the District Columbia, and consists of many neighborhoods including Aboretum, Bloomingdale, Brentwood, Brookland, Carver Terrace, Langston Dwellings Terrace, Eckington, Edgewood, Fort Lincoln, Fort Totten, and Michigan Park. Popular attractions in Ward Five are The National Arboretum, Pope John Paul II Cultural Central, Shrine of the Immaculate Conception, BET, Northeast Farmers Market.

**Ward Six** in the District of Columbia consists of diverse local attractions and multi-cultural neighborhoods including the Arena Stage in Southwest, Barney Circle, Capitol Hill, Chinatown, H Street, NE, Mount Vernon Square, Hill East, Navy Yard, Lincoln Park, Stanton Park, Penn Quarter, NoMa, Barracks Row, Sursum Corda, The Nationals Baseball Stadium, Rosedale, Swampoodle, The Waterfront and Union Station.

**Ward Seven** sits on the most eastern part of the city. It is composed on 29 neighborhoods, over 72,000 people and has the largest number of children living within its boundaries. There is one public high school, H.D. Woodson Senior High, and several public charter high schools including Cesar Chavez and Friendship Collegiate Academy. The Ward has over 25 public and public charter elementary and middle schools. Ward 7 is surrounded by the Anacostia River on the west, Prince Georges County, Maryland on the north and east, and Ward 8 on the south. Some of the oldest communities in the District are in Ward 7, including Deanwood and Kenilworth.

**Ward Eight** is the southernmost ward in the city, covers more than 4,000 acres and has the smallest percentage of taxable land in the District. Neighborhoods in Ward Eight include Anacostia, Barry Farm, Bellevue, Buena Vista, Congress Heights, Douglas, Fairlawn, Garfield Heights, (which consists of Parklands, Hunter Pines, Ridgecrest, and Manor Gardens), Knox Hill, Sheridan, Shipley Terrace, Washington Highlands, and Woodland.

If you are interested in becoming more involved in your neighborhood, there are a variety of ways to do so, including:

The Advisory Neighborhood Commissions (**ANCs**) consider a wide range of policies and programs affecting their neighborhoods and present their positions and recommendations on issues to various District government agencies, the Executive Branch, and the Council. ANC meetings are open to the public.

**Clean City** works to clean up the streets of DC through community partnerships. **Citizen Summit** is a public conference held in the fall of every year. The District of Columbia held its most recent Citizen Summit this past November. More than 2,000 people attended to determine how our city can be more effective in "Lifting All Communities."

**reSTORE DC** allows you to volunteer on a committee in your neighborhood to revitalize local business districts and small businesses through organization, design, promotion, and economic restructuring of commercial areas.

## Quick Tip

Purchase your SmarTrip for easy access to the metro and public buses! A SmarTrip® card is a permanent, rechargeable fare card. It's plastic, like a credit card, and is embedded with a special computer chip that keeps track of the value of the card.



Using a SmarTrip® card is fast and easy. Simply touch the SmarTrip® card to the circular targets on top of or inside station fare gates. Likewise, tap the SmarTrip® farebox on Metrobus to pay your fare with SmarTrip®. Purchase your card online, at Metro sales offices, CVS pharmacies or at various grocery stores and begin saving with discounted fare prices.

Note: Senior citizens (65 and older) must have proof of age to purchase a reduced fare Senior SmarTrip® card. Persons with disabilities must have a valid Metro Disability ID card to purchase the reduced fare SmarTrip® card.

### Department of Motor Vehicles

For licenses and IDs and other vehicle services

📖 (202) 737-4404  
🌐 [www.dmv.dc.gov](http://www.dmv.dc.gov)

#### Service branches

301 C Street, NW (adjudication services)  
1205 Brentwood Road, NE (commercial driver's license center and road test office)  
2390 South Capitol Street, SE (commercial driver's license road test lot)  
3222 M Street, NW (Georgetown service center)  
3220 Pennsylvania Avenue, SE (Penn branch service center)  
95 M Street, SW (Southwest service center)  
1001 Half Street, SW (inspection station)

### Washington Metropolitan Area Transit Authority (WMATA)

Provides bus and metro information

📖 (202) 637-7000  
600 5th Street, NW  
🌐 [www.wmata.com](http://www.wmata.com)

### Capital Bikeshare

For membership to a shared citywide bike network

📖 1 877 430-2453  
🌐 [www.capitalbikeshare.com](http://www.capitalbikeshare.com)

### Language Innovations, LLC

📖 (202) 349-4180  
1725 I Street, NW  
Suite 300  
🌐 [www.languageinnovations.com](http://www.languageinnovations.com)

### African Translation

📖 1(800) 664-0603  
1250 Connecticut Ave,  
N.W. Washington, DC

### American Language Services

📖 (202) 575-3535  
📖 1(800) 951-5020  
2100 M Street, NW

### Comprehensive Language Center, Inc.

📖 (703) 247-0700  
2200 Wilson Boulevard  
Suite 500  
Arlington, VA 22201  
🌐 [www.comlang.com](http://www.comlang.com)

### Language Innovations, LLC

📖 (202) 349-4180  
1725 I Street, NW  
Suite 300  
🌐 [www.languageinnovations.com](http://www.languageinnovations.com)

### Multicultural Community Service

MCS' Language Services Program provides oral interpretation and written translation services in up to 21 languages.

📖 (202) 238-9355  
2437 15<sup>th</sup> Street, NW  
🌐 [www.mcsdc.org](http://www.mcsdc.org)

## IMMIGRATION & REFUGEE SERVICES

Arlington Diocese Office of Resettlement	For refugee resettlement in the Northern Virginia community	📖 (703) 841-3876 80 North Glebe Rd Arlington, VA 22203 🌐 <a href="http://www.arlingtondiocese.org">www.arlingtondiocese.org</a>
Beach Oswald Immigration Law Associated	For immigration legal advice	📖 (202) 331-3074 888 17 <sup>th</sup> Street, NW Suite 1000 🌐 <a href="http://www.boilapc.com">www.boilapc.com</a>
Capital Area Immigrants' Rights	For immigration legal advice	📖 (202) 331-3320 1612 K Street NW, Suite 204 🌐 <a href="http://www.caircoalition.org">www.caircoalition.org</a>
Catholic Charities of the Archdiocese of Washington	For referrals for housing, help finding employment and education about U.S. culture and social customs	📖 (202) 266-3063 Refugee Center 924 G Street, NW 🌐 <a href="http://www.catholiccharitiesdc.org">www.catholiccharitiesdc.org</a>
DC Shelter Hotline Church World Service	For immigration services For assistance to persons in need of overnight shelter and support	📖 1(800) 535-7252 📖 (202) 399-7093 📖 (202) 635-2556
DOH Office of Refugee Resettlement	For case filing (particularly for sub-Saharan refugees), and for structured and consistent religious opportunity and enhance overall religious program quality, accommodating all religious beliefs.	🌐 <a href="http://www.cliniclegal.org">www.cliniclegal.org</a> 📖 (202) 544-2350
Harrigan & Hanten, PC	Provides people in need with critical resources to assist them in becoming integrated members of American society.	110 Maryland Avenue, NE, Suite 108 🌐 <a href="http://www.churchworldservice.org">www.churchworldservice.org</a>
	Immigration, human rights issues and deportation litigation.	📖 (202) 401-9246 Aerospace Building 901 D Street, SW 🌐 <a href="http://www.acf.hhs.gov/programs/orr/">www.acf.hhs.gov/programs/orr/</a>

## IMMIGRATION & REFUGEE SERVICES

Immigration Law Group, PC	For legal services concerning immigration issues	📖 (202) 416-1789 1015 18th Street NW, Suite 700 🌐 <a href="http://www.immigrationgroup.com">www.immigrationgroup.com</a>
International Rescue Committee	For refugee resettlement services	📖 (301) 562-8633 8700 Georgia Avenue, Suite 500 Silver Spring, MD 20910 🌐 <a href="http://www.rescue.org">www.rescue.org</a>
Lutheran Immigration and Refugee Service	For refugee resettlement services	📖 (410) 230-2700 700 Light Street Baltimore, MD 21230 🌐 <a href="http://www.lirs.org">www.lirs.org</a>
National Immigration Law Center (NILC)	For immigration services, particularly for low-income immigrants	📖 (202) 216-0261 1444 Eye St., NW Suite 1110 🌐 <a href="http://www.nilc.org">www.nilc.org</a>
Office of Special Counsel for Immigration-Related Unfair Employment Practices (OSC)	For immigration-related unfair unemployment practices	📖 (202) 616-5594 Worker Hotline: 📖 1-800-255-7688 Employer Hotline: 📖 1-800-255-8155 TTY: (202) 616-5525 & 1-800-237-2515 U.S. Dept. of Justice Civil Rights Division 950 Pennsylvania Avenue, N.W. 🌐 <a href="http://www.justice.gov/crt/osc/">www.justice.gov/crt/osc/</a>
U.S. Citizenship and Immigration Services	For refugee resettlement services	🌐 <a href="http://www.justice.gov/crt/osc/">www.justice.gov/crt/osc/</a>

## Quick Tip

To increase job opportunities, visit a career center, stay on the lookout for career fairs happening in the District or walk into the Office on African Affairs to get help building your résumé.

### Department of Employment Services

For career counseling, career planning, resume assistance, direct job placement, classroom and on-the-job training, access to America's Job Bank (both online and via telephone), information about local and national labor markets, unemployment compensation and much more.

📞 (202) 724-7000  
4058 Minnesota Avenue, NE  
🌐 [www.does.dc.gov](http://www.does.dc.gov)  
🌐 [www.dcnetworks.org](http://www.dcnetworks.org)

#### Full service career centers

**DC Works! Career Center – Northeast**  
📞 (202) 576-3092  
TTY: (202) 576-3102  
Monday-Friday 8:30am-4:00pm  
CCDC Bertie Backus Campus  
5171 South Dakota Avenue, NE, 2<sup>nd</sup> Floor

**DC Works! Career Center – Northwest**  
📞 (202) 442-4577  
Monday-Friday 8:30am-4:00pm  
Frank D. Reeves Municipal Center  
2000 14<sup>th</sup> Street, NW, 3<sup>rd</sup> Floor

**DC Works! Career Center – Southeast**  
📞 (202) 741-7747  
Monday-Friday 8:30am-4:00pm  
3720 Martin Luther King, Jr. Avenue, SE

**Satellite Centers**  
**DC Works! Career and Information Center**  
📞 (202) 645-4000  
TTY: (202) 645-0022  
Monday-Friday 8:30am-4:00pm  
CVS Pharmacy Training Facility  
4049 South Capitol Street, SW

#### DC Works! Career and Information Center

📞 (202) 530-9354  
TTY: (202) 576-3262  
(Veterans Only)  
Monday-Friday 8:30am-3:30pm  
1722 I Street, NW, Room 335

**DC Works! Career and Information Center**  
DOES Headquarters  
📞 (202) 724-7000  
TTY: (202) 724-1409  
Monday-Friday 8:30am-4:00pm  
4058 Minnesota Avenue, NE

**DC Works! Career and Information Center -King Greenleaf Facility**  
📞 (202) 724-2050  
TTY: (202) 724-1409  
Monday-Friday 9:00am-3:00pm  
201 N Street, SW

**DC Works! Career and Information Center - Business Opportunity Workforce Development Center**  
📞 (202) 645-8625  
TTY: (202) 673-6994  
Tuesday-Thursday 9:00am-4:00pm  
2311 Martin Luther King Jr. Avenue, SE

<p><b>DC Employment Justice Center</b></p>	<p>Employment advocates for low-wage workers, vulnerable populations, minority workers, domestic violence victims and immigrant workers</p>	<p>📞 (202) 828-9675 727 15<sup>th</sup> Street NW, 2<sup>nd</sup> Floor 🌐 <a href="http://www.dcejc.org">www.dcejc.org</a></p>
<p><b>Equal Employment Opportunity Commission</b></p>	<p>For employment assistance</p>	<p>📞 (202) 663-4900 TTY: 202-663-4494 131 M Street, NE 🌐 <a href="http://www.eeoc.gov">www.eeoc.gov</a></p>
<p><b>Jubilee Jobs</b></p>	<p>Jubilee jobs are a non-profit workforce development organization committed to helping the poor, disadvantaged and unemployed in the Washington, DC area obtain the jobs they desperately need and to guide them in moving beyond poverty toward sustained self-sufficiency.</p>	<p>📞 (202) 667-8970 2712 Ontario Road, NW 🌐 <a href="http://www.jubileejobs.org">www.jubileejobs.org</a></p>
<p><b>Second Chance Employment Services</b></p>	<p>For placement in employment positions (services free of charge).</p>	<p>📞 (202) 331-7451, (888), 331-7451 818 18<sup>th</sup> Street, NW, Suite 420 🌐 <a href="http://www.scesnet.org">www.scesnet.org</a></p>
<p><b>Social Security</b></p>	<p>For retirement and Medicare benefits</p>	<p>📞 1 800 772-1213 TTY: 1 800 325-0778 7820 Eastern Avenue NW</p>

## DC HealthCare Alliance

The District of Columbia Department of Health Care Finance provides free health insurance coverage to low-income residents of the District of Columbia through two Medicaid managed care programs called DC Healthy Families and DC HealthCare Alliance.

Both programs partner with excellent local health insurance plans to provide complete health and medical services to its members, including dental and vision coverage.

Eligibility for the DC Healthy Families and DC HealthCare Alliance programs is based on household income and is determined by the [Income Maintenance Administration](#) (IMA).

IMA determines eligibility for:

### DC Healthy Families

- Low income families with children
- Children only
- Pregnant women
- Non-citizen parents with children
- Aged and/or disabled individuals not currently receiving Supplemental Security Income (SSI)

### DC HealthCare Alliance

- Single Adults
- Single Non Citizens

## IMA Service Centers

 (202) 724-5506

[www.dhs.dc.gov/dhs/cwp/view,a,3,q,638613.asp](http://www.dhs.dc.gov/dhs/cwp/view,a,3,q,638613.asp)

Service hours for all centers: M, T, Th, F 8:15am-4:45pm, W 8:15am-7pm

### Locations:

Anacostia

 (202) 645-4614, (202) 727-3527

2100 Martin Luther King, Jr. Avenue, SE

H Street

(202) 698-4350, (202) 724-8964  
645 H Street, NE

Taylor Street

(202) 576-8000 , (202) 576-8740  
1207 Taylor Street, NW

Congress Heights

 (202) 645-4546, (202) 654-4524

4001 South Capitol Street, SW

Fort Davis

## Free HIV Testing

Anacostia Neighborhood Health Clinic	M, W, T 8:15am-8:00pm, F 8:15am-8:00pm	 (202) 610-7160 1328 W Street, SE
Andromeda Transcultural	Monday-Friday 9:00am-4:30pm Languages spoken: English, Spanish, French, Portuguese	 (202) 291-4560 1400 Decatur Street, NW
Carl Vogel Center	M-F 4:00pm-6:30pm (walk in); W 4:00-5:30pm, Th and F 4:00-4:30pm (by appointment)	 (202) 638-0749 1012 14 <sup>th</sup> Street, NW, Suite 700  <a href="http://www.carlvogelcenter.org">www.carlvogelcenter.org</a>
La Clinica del Pueblo	M-T 9:00am-5:00pm, W 3:00pm-9:00pm, Th 9:00am-9:00pm, F 9:00am-6:00pm, Sat 10:00am-2:00pm Target populations in need, uninsured immigrants and Latinos	 (202) 462-4788 2831 15 <sup>th</sup> Street, NW  <a href="http://www.lcdp.org">www.lcdp.org</a>
Planned Parenthood (Schumacher Clinic)	M-T 9:00am-3:50pm, Th-F 9:00am-3:50pm Serve populations in need	 (202) 347-8512 1108 16 <sup>th</sup> Street, NW  <a href="http://www.ppmw.org">www.ppmw.org</a>
Us Helping Us, People Into Living, Inc.	M-F 11:00am-5:00pm (walk in)	 (202) 446-1000 3636 Georgia Ave  <a href="http://www.ushelpingus.com">www.ushelpingus.com</a>
Whitman-Walker Clinic	M and W 12:30pm-7:30pm; T, Th and F 9:30am-4:30pm (by appointment) Serves Spanish speakers and hearing impaired clients	 (202) 797-3504 1701 14 <sup>th</sup> Street, NW  <a href="http://www.wwc.org">www.wwc.org</a> <a href="mailto:hivtesting@wwc.org">hivtesting@wwc.org</a>
Metro Teen AIDS	M 10:00am-6:00pm, T-Th 10:00am-8:00pm, F 4:00pm-8:00pm (walk in) Serves young adults (13-24)	 (202) 543-9355 651 Pennsylvania Ave  <a href="http://www.metroteenaids.org">www.metroteenaids.org</a>

## HEALTH SERVICES

### Drop-in Centers & Clinics

D.C. Department of Health (DOH) 	For all public health services	 (202) 442-5955 899 North Capitol St, NE  <a href="http://www.doh.dc.gov">www.doh.dc.gov</a>
Adams Morgan Health Clinic	Monday-Friday 8:15-4:45pm For free medical services	 (202) 673-7702 2250 Champlain St, NW
Anacostia Center	For free medical services	 (202) 889-5255 2041 Martin Luther King Jr. Avenue, SE
Christ House	The mission of Christ House is to provide comprehensive health care to sick, homeless men and women from the District of Columbia, and to assist them in addressing critical issues to help break the cycle of homelessness.	 (202) 328-1100 1717 Columbia Rd, NW  <a href="http://www.christhouse.org">www.christhouse.org</a>
Columbia Road Health Services	For medical, counseling and social services.	 (202) 328-3717 1660 Columbia Rd, NW  <a href="http://www.lcdp.org">www.lcdp.org</a>
Department of Health, Women, Infants and Children (WIC) 	For services concerning mother, infant and child nutrition	 (202) 442-9397 WIC State Agency 899 North Capitol St, NE
D.C. Office on Aging 	Provides links between seniors and any needed services	 (202) 724-5622 441 4 <sup>th</sup> St, NW Suite 900 South  <a href="http://www.dcoa.dc.gov">www.dcoa.dc.gov</a>
DOH HIV/AIDS, Hepatitis, STD, and TB Administration 	For medical services related to HIV/AIDS, STDs and TB	 (202) 671-4900 64 New York Ave, NE 5 <sup>th</sup> Floor

## SOCIAL SERVICES

Department of Human Services 	For a range of services that collectively create the enabling conditions for economic and socially challenged residents of the District of Columbia to enhance their quality of life and achieve greater degrees of self-sufficiency	 (202) 671-4200 64 New York Ave, NE 6 <sup>th</sup> Floor  <a href="http://www.dhs.dc.gov">www.dhs.dc.gov</a>
Rosemount Center	For dual language early childhood education and family support services	 (202) 265-9885 2000 Rosemount Ave NW  <a href="http://www.rosemountcenter.com">www.rosemountcenter.com</a>
The Family Place	For child health development for families with young children, or expecting	 (202) 265-0194 3309 16 <sup>th</sup> Street, NW  <a href="http://www.thefamilyplacedc.org">www.thefamilyplacedc.org</a>
Bread for the City	For food and clothing distribution, primary medical care, legal advice and representation, and comprehensive social services	 (202) 265-2400 1525 7 <sup>th</sup> Street, NW  <a href="http://www.breadforthecity.org">www.breadforthecity.org</a>
Break the Cycle	For teen dating violence, peer leadership opportunities, and free legal services to young people in the District, ages 12 to 22, who are in an abusive relationship	 (202) 824-0707 P.O. Box 21034  <a href="http://www.breakthecycle.org">www.breakthecycle.org</a>
Columbia Heights/Shaw Family Support Collaborative	For family services, community capacity-building and advocacy efforts for the Columbia Heights/Shaw area.	 (202) 518-6737 1816 12 <sup>th</sup> Street, NW, Suite 201  <a href="http://www.chsfsc.org">www.chsfsc.org</a>
House of Ruth	For battered women and their children	 (202) 667-7001 5 Thomas Circle, NW  <a href="http://www.houseofruth.org">www.houseofruth.org</a>
Mary House	For transitional housing services, shelter and support programs to homeless and struggling families	 (202) 635-0534  (Executive Office)

# EDUCATIONAL SERVICES

## DCPS Central Office

To enroll your children with the D.C. public schools. To find your assigned neighborhood school: <http://dcatlas.dcgis.dc.gov/schools/>

 (202) 442-5885  
1200 First Street, NE  
 [www.dcps.dc.gov](http://www.dcps.dc.gov)

## DCPS Office of Family and Public Engagement

Responsible for parent, family and community engagement and partnerships. In charge of Parent and Family Resource Centers.

 (202) 719-6613  
1200 First Street, NE  
12<sup>th</sup> Floor

## DCPS Office of Special Education

For students with disabilities have the services and support they need to achieve success.

 (202) 442-4800  
1200 First St., NE  
9<sup>th</sup> floor

## DCPS Out-of-School Time Programs

For all after school, summer and Saturday programs.

 (202) 442-5002  
1200 First Street, NE  
8<sup>th</sup> Floor

## DCPS Early Childhood Education

Our nurturing pre-school program (for 3-year-olds) and pre-kindergarten program (for 4-year-olds) provide stimulating activities and learning experiences that prepare children for success in kindergarten and beyond.

 (202) 442-5231  
1200 First Street, NE,  
8<sup>th</sup> Floor

## DC Public Charter School Board

 (202) 328-2660  
3333 14<sup>th</sup> Street, NW  
Suite 210  
 [www.dcpubliccharter.com](http://www.dcpubliccharter.com)

## DCPS Athletics

For all athletic programs for grades 4-12.

 (202) 729-3288  
Hamilton School  
1401 Brentwood  
Parkway, NE Suite  
1019

## D.C. Libraries

For access to neighborhood public libraries. To get a library card, simply show proof of residency at one of their locations

# EDUCATIONAL SERVICES

## Bilingual Education and ELL Support

Provides educational services to English language learners (ELL) and their families, and supporting teachers who engage these students

 (202) 671-0750  
Garrison Elementary School  
1200 S Street, NW

## GAP Community Childcare Center

Monday-Friday 7AM-6PM

 (202) 462-3636  
3636 16<sup>th</sup> Street, NW  
Suite A131  
 [www.gapccc.org](http://www.gapccc.org)

## Girl Scout Council of the Nation's Capital

Girl Scouts of the USA is the world's preeminent organization dedicated solely to girls for character building.

 (202) 237-1670  
(800) 523-7898 - Local Toll Free Phone  
 <http://www.gscnc.org>

## Higher Achievement Program

Higher Achievement's rigorous after-school and summer academic program gives youth from at-risk communities their best opportunity to succeed in middle school — and in life.

 (202) 544-3633  
317 8th Street NE

## Martha's Table

Martha's Table's mission is to help at-risk children, youth, families and individuals improve their lives by providing educational programs, food, clothing.

 (202) 328-6608  
2114 14<sup>th</sup> Street, NW  
Washington, DC 20009  
 [www.marthastable.org](http://www.marthastable.org)

## Mary's Center

Mary's Center's mission is to build better futures through the delivery of health care, education, and social services.

 (202) 483-8196  
2333 Ontario Road, NW  
 [www.maryscenter.org](http://www.maryscenter.org)

## The Patricia M. Sitar Center for the Arts

Sitar Arts Center brings its diverse community together to give underserved children and youth the opportunity to explore and study the visual and performing arts in an afterschool safe haven.

 (202) 797-2145  
1700 Kalorama Rd, NW  
Suite 101  
 [www.sitarcenter.org](http://www.sitarcenter.org)

## EDUCATIONAL SERVICES

English Now!	For English language classes	 (301) 718 3575 4903 Montgomery Lane Bethesda, MD 20814  <a href="http://www.english-now.com">www.english-now.com</a>
inLingua Language Service Center	For English language classes, as well as preparation courses in TOEFL, IELTS, GRE, GMAT, and TEFL Certificate Program.	 (703) 527-7888 1901 N Moore Street Suite LL-01 Arlington, VA 22209  <a href="http://www.inlinguaenglish.edu">www.inlinguaenglish.edu</a>
International Center for Language Studies	For English classes, as well as numerous other language classes and test preparation.	 (202) 639-8800 1133 15 <sup>th</sup> Street, NW, Suite 600  <a href="http://www.icls.com">www.icls.com</a>
International Language Institute	For English classes, as well as numerous other language classes and test preparation.	 (202) 362-2505 1337 Connecticut Avenue, NW 4 <sup>th</sup> Floor  <a href="http://www.transemantics.com">www.transemantics.com</a>
International Graduate University		 (202) 544-1555 1325 D Street, SE  <a href="http://www.internationalgraduateuniversity.org">www.internationalgraduateuniversity.org</a>
Language ETC	Offers adult immigrants English language instruction and other educational services, such as computer classes, one-on-one tutoring and life skills seminars.	 (202) 387-2222 2200 California St, NW  <a href="http://www.languageetc.org">www.languageetc.org</a>
State Education Agency Adult Education	Offers adult learners courses in reading, math, basic computer skills, English as a Second Language (ESL), GED prep courses, and workplace readiness.	 (202) 274-7181 4200 Connecticut Ave, NW  <a href="http://www.dcadultliteracy.org">www.dcadultliteracy.org</a>

## ECONOMIC DEVELOPMENT

Department of Housing and Community Development (DHCD)		 (202) 442-7200 Anacostia Gateway Government Center 1800 Martin Luther King, Jr. Avenue, SE  <a href="http://www.dhcd.dc.gov">www.dhcd.dc.gov</a>
U.S. Department of Housing and Urban Development (HUD)	HUD's mission is to create strong, sustainable, inclusive communities and quality, affordable homes for all.	 (202) 275-9212 TTY: (202) 708-1455 820 First Street NE Suite 300  <a href="http://www.hud.gov">www.hud.gov</a>
DC Department of Consumer and Regulatory Affairs (DCRA)	DCRA is responsible for regulating construction and business activity in the District of Columbia. . To protect consumers, DCRA issues business licenses, professional licenses, and special events permits, and more.	 (202) 442-4400 941 North Capitol Street, NE  <a href="http://www.dkra.dc.gov">www.dkra.dc.gov</a>
Housing Counseling Services, Inc.	HCS is a non-profit 501(c) that provides comprehensive housing counseling, training, advocacy, technical assistance and housing opportunities for low and moderate-income homebuyers, homeowners, and tenants.	 (202) 667-7006 2410 17 <sup>th</sup> Street, NW,  Suite 100  <a href="http://www.housingetc.org">www.housingetc.org</a>
Landlord and Tenant Resource Center	The Landlord Tenant Resource Center provides free legal information to both unrepresented landlords and tenants who have residential housing disputes in the District of Columbia.	510 4 <sup>th</sup> Street, NW Court Building B, Room 115  <a href="http://www.dctbar.org/for_the_public/programs_and_services/landlord_tenant.cfm">www.dctbar.org/for_the_public/programs_and_services/landlord_tenant.cfm</a>
Landlord and Tenant Branch of the DC Superior Courts		 (202) 879-4879 Court Building B  510 4th Street NW, Room 110  <a href="http://www.dccourts.gov">http://www.dccourts.gov</a>

## ECONOMIC DEVELOPMENT

<p>D.C. Office of Planning (OP)</p> 	<p>OP performs planning for neighborhoods, corridors, districts, historic preservation, public facilities, parks and open spaces, and individual sites.</p>	<p>📖 (202) 442-7600 1100 4<sup>th</sup> Street, SW, Suite E650 📞 <a href="http://www.planning.dc.gov">www.planning.dc.gov</a></p>
<p>Anacostia Economic Development Corporation (AEDC)</p>	<p>AEDC places major emphasis on housing development, commercial revitalization (including small/minority business assistance), job creation and venture development.</p>	<p>📖 (202) 889-5100 1800 MLK, Jr. Ave, SE, Suite 100 📞 <a href="http://www.anacostiacdc.com">www.anacostiacdc.com</a></p>
<p>D.C. Housing Finance Agency (DCHFA)</p> 	<p>Expands homeownership and rental housing opportunities in Washington, D.C. by issuing mortgage revenue bonds and more.</p>	<p>📖 (202) 777-1600 815 Florida Avenue, NW Washington, D.C. 20001 📞 <a href="http://www.dchfa.org">www.dchfa.org</a></p>
<p>D.C. Office of Tax and Revenue</p> 	<p>The Office of Tax and Revenue's (OTR) mission is to collect the proper amount of tax due to the District of Columbia and correctly account for all revenues, while minimizing the burden on taxpayers and the cost to the government.</p>	<p>📖 (202) 727-4829 1101 4<sup>th</sup> Street, SW Suite W270 📞 <a href="http://www.taxpayerservicecenter.com">www.taxpayerservicecenter.com</a></p>
<p>Development Corporation of Columbia Heights</p>	<p>For neighborhood revitalization projects, expanding of affordable housing availability, and increasing employment opportunities for the Columbia Heights community.</p>	<p>📖 (202) 483-4986 3419 14<sup>th</sup> Street NW Washington, DC 20010 📞 <a href="http://www.dccch.org">www.dccch.org</a></p>
<p>D.C. Department of Small and Local Business Development</p> 	<p>For economic growth and the development of emerging District-based business enterprises through programs and opportunities, agency and public/private contract compliance, advocacy and supportive legislation.</p>	<p>📖 (202) 727-3900 441 4<sup>th</sup> Street, NW 970 North 📞 <a href="http://www.dsldbdc.gov">www.dsldbdc.gov</a></p>
<p>Small Business Administration</p>	<p>For small business loans, grants, bonds and other financial assistance.</p>	<p>📖 (202) 272-0345 740 15<sup>th</sup> Street NW Suite 300 📞 <a href="http://www.sba.gov/about-offices-content/2/3106">www.sba.gov/about-offices-content/2/3106</a></p>

## LEGAL SERVICES

<p>Washington Lawyers' Committee for Civil Rights &amp; Urban Affairs</p>	<p>The mission of the Washington Lawyers' Committee for Civil Rights and Urban Affairs has been to mobilize the resources of the private bar to address issues of civil rights violations and poverty in our community.</p>	<p>📖 (202) 319-1000 11 Dupont Circle, NW Suite 400 📞 <a href="http://www.washlaw.org">www.washlaw.org</a></p>
<p>DC Bar Pro Bono Program</p>	<p>Bankruptcy, Community Economic Development, Consumer, Child Custody, Dissolution of Marriage, Domestic Violence, Health, Housing, Public Benefits, Real Estate, Torts, Wills</p>	<p>📖 (202) -737-4700 1250 H Street NW 6<sup>th</sup> Floor 📞 <a href="http://www.dcbbar.org">www.dcbbar.org</a></p>
<p>DC Office on Aging's Notary Public Service</p>	<p>Legal advice and guidance, including assistance with victims of abuse, medical bills, advocacy, public benefits, drafting a will and establishing a conservatorship.</p>	<p>📖 (202) 724-562 441 4<sup>th</sup> Street, NW, Suite 900S 📞 <a href="http://www.dcoa.dc.gov">www.dcoa.dc.gov</a></p>
<p>Legal Aid Society of DC</p>	<p>Evictions and homelessness, affordable housing, home ownership, access to healthcare, nutrition and public benefits, domestic violence, and child support and custody arrangements.</p>	<p>📖 (202) 628-1161 1331 H Street, NW, Suite 350 📞 <a href="http://www.legalaiddc.org">www.legalaiddc.org</a></p>
<p>Legal Counsel for the Elderly-AARP</p>	<p>Counseling and advocacy for low-income seniors (free for DC residents age 60 and above) Monday-Friday, 9-4pm</p>	<p>📖 (202) 434-7700 601 E Street, NW, Suite A1-200 📞 <a href="http://www.aarp.org/states/dc/">www.aarp.org/states/dc/</a></p>
<p>Office of the Attorney Child Support Services Division</p>	<p>For child support legal advice</p>	<p>📖 (202) 442-9900 441 4<sup>th</sup> Street, NW, Suite 550N 📞 <a href="http://www.csed.dc.gov">www.csed.dc.gov</a></p>
<p>Office of the People's Counsel</p>	<p>For legal services concerning the consumption of natural gas, electric and telephone services in the District</p>	<p>📖 (202) 727-3071 TTY: (202) 727-2876 1133 15<sup>th</sup> Street, NW, Suite 500 📞 <a href="http://www.opc-dc.gov">www.opc-dc.gov</a></p>
<p>Public Defender Service for DC</p>	<p>Legal representation</p>	<p>📖 (202) 628-1200 633 Indiana Ave, NW 📞 <a href="http://www.pdsdc.org">www.pdsdc.org</a></p>

## LEGAL SERVICES

Moultrie Courthouse	Divorce, annulment, legal separation, custody, visitation, standby guardianship, foreign judgments, foreign subpoenas, adoption, and termination of parental rights.	500 Indiana Ave, NW Room JM-300 📍 <a href="http://www.dccourts.gov/dccourts/superior">www.dccourts.gov/dccourts/superior</a>
Neighborhood Legal Services Program	Evictions and homelessness, maintaining employment, promoting family stability, preserving public benefits and consumer protection.	📞 (202) 269-5100 680 Rhode Island Ave, NE 📍 <a href="http://www.nlsp.org">www.nlsp.org</a>
The Children's Law Center, Inc	Adoption, child custody, guardianship (Free legal services)	📞 (202) 467-4900 616 H Street, NW, Suite 300 📍 <a href="http://www.childrenslawcenter.org">www.childrenslawcenter.org</a>
Superior Court of the District of Columbia --Domestic Relations Branch		📞 (202) 879-1261
Women Empowered Against Domestic Violence	Domestic violence, custody, divorce, child support, immigration, and other related cases.	📞 (202) 452-9550 1422 K Street, NW – Main Office 5321 First Place NE – Lighthouse Center for Healing 📍 <a href="http://www.weaveincorp.org">www.weaveincorp.org</a>

## UTILITY SERVICES & REPAIRS

Comcast Cable Comcast Cable	To report television and internet outages in your residence	📞 (202) 635-5100
D.C. Energy Office D.C. Energy Office Hotline	For information and financial assistance with utilities Monday-Friday 8:15am-4:45pm	📞 (202) 673-6750
D.C. Water D.C. Water	Call to report any water problems, including pipe bursting	📞 (202) 612-3400
DCRA Residential Inspection Scheduling Unit	For emergency housing inspections due to problems with cooling systems, etc.	📞 (202) 442-9557
PEPCO PEPCO	To report electrical power outage in your residence	📞 (202) 833-7500
Washington Gas Washington Gas	To report gas leakage or outage in your residence	📞 (703) 750-1400

## AFRICAN COMMUNITY-BASED ORGANIZATIONS

African Resource Center		☎ (202) 332-1223
Africa Faith and Justice Network	The Africa Faith and Justice Network (AFJN) is a community of advocates for responsible U.S. relations with Africa. AFJN stresses issues of peace building, human rights and social justice that tie directly into Catholic social teaching.	☎ (202) 884-9780 125 Michigan Ave, NE Suite 480 🌐 <a href="http://www.afjn.org">www.afjn.org</a>
African Immigrant and Refugee Foundation	The mission of the African Immigrant and Refugee Foundation (AIRF) is to facilitate the effective transition of African immigrants to American society and to support their productive, sustainable integration into their new homeland.	☎ (202) 234-2473 1525 Newton Street, NW 🌐 <a href="http://www.airfound.org">www.airfound.org</a>
Ethiopian Community Development Council, Inc.	Through our offices in the United States, ECDC conducts educational and social service programs that help newcomers resettle in their new communities and acculturate; recover from past trauma; gain personal independence and economic self-sufficiency; and quickly become able participants and productive, contributing members of American society.	☎ (703) 685-0510 901 South Highland St Arlington, Virginia 22204 🌐 <a href="http://www.ecdcinternational.org">www.ecdcinternational.org</a>
Ethiopian Community Center	Provides a variety of services for the immigrant community around Adam's Morgan. Staffed by volunteers helps with immigration questions, legal issues, housing, medical connection. Specializes in the Ethiopian Community.	☎ (202) 726-0800 3608 Georgia Ave, NW Suite 101 Washington, DC 20010 Ethiopian Community Service & Development Council (202) 319-0047 1901 9 <sup>th</sup> Street, NW <a href="mailto:ecsdcc@verizon.net">ecsdcc@verizon.net</a>

## AFRICAN COMMUNITY-BASED ORGANIZATIONS

Oromo Support Committee		☎ (202) 387-0736 3511 14th St NW
Sierra Leone Relief and Development Outreach, Inc.	Sierra Leone Relief and Development Outreach's mission is to highlight and find solutions to the current socioeconomic problems facing the people of the Republic of Sierra Leone.	☎ (703) 823-3600 4231-B Duke Street Alexandria, VA 22304
Somali Family Care Network	The Somali Family Care Network is a national nonprofit organization dedicated to helping <b>all</b> Somali groups in the United States work together to improve social and economic opportunities for the Somali community.	☎ (703) 560-0005 2724 Dorr Avenue, Suite 102 Fairfax, VA 22031